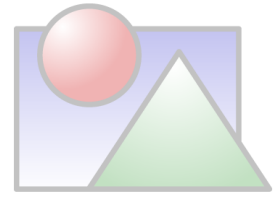


# Customer Satisfaction Survey



Huntsville Area Association of REALTORS  
535 Monroe Street  
Huntsville, AL  
USA  
35801  
Phone: (256) 536-3334  
Fax: (256) 536-3499  
[www.huntsvillerealtors.com](http://www.huntsvillerealtors.com)

Date:

Customer Name:

Address:

State/Province:

Zip/Postal Code:

Respondent's Name:

Position:

Phone:

**The HAAR/NALMLS technical department is a member service division. Do you feel this service is beneficial to you as a member?**

- Strongly Agree    Somewhat Agree    Neutral  
 Somewhat Disagree    Strongly Disagree

**The support technician I dealt with was professional**

- Strongly Agree    Somewhat Agree    Neutral  
 Somewhat Disagree    Strongly Disagree

**The support technician I dealt with was knowledgeable**

- Strongly Agree    Somewhat Agree    Neutral  
 Somewhat Disagree    Strongly Disagree

**I was satisfied with the technicians work**

- Strongly Agree    Somewhat Agree    Somewhat Agree  
 Somewhat Disagree    Strongly Disagree

**What is your perception of the pricing for the products / services we provide you?**

**In what ways should we improve our products / services, our marketing, or our delivery to you?**

**How can we improve the quality of the products / services we provide you?**

**Any thoughts you'd like to share with our organization on how we can serve you better:**